

Dr John Bronner

Prosthodontist

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WELCOME TO MY PRACTICE / WELCOME BACK TO MY PRACTICE

It will be my privilege to examine and advise you of your dental treatment needs and provide you with the very best level of specialized dental care. My practice is well equipped to provide the latest techniques and treatments, and I constantly strive to stay abreast with new developments in the field of prosthodontics, implant- and restorative dentistry, and aesthetic medicine. We specialize in dental implant reconstruction, crown- and bridge dentistry, cosmetic dentistry (including tooth whitening), root canal therapy, replacement of amalgam fillings with CAD ceramic inlays, dentures, and non-surgical treatment of facial lines.

Please allow me to introduce the team to you:

John Bronner:	Prosthodontist BChD(Hons)(Pret), MChD(Pret), MSc(Odont)(Pret).
Leora Visick:	Practice Manager/Accounts
Karen Herbst:	Receptionist/PA
Karen Kusel:	Dental Hygienist (Dip.Dent.OH)
Theresa Redgard:	Nurse/Chair side assistant
Helen O'Connor	Nurse/Chair side assistant
Sylvina Dlamini:	Instrument sterilization

In order to minimize misunderstandings, which could adversely affect our relationship, certain aspects of my practice should be brought to your attention.

1. APPOINTMENTS:

I work according to scheduled appointments for all treatment procedures. Please arrive for your first appointment 15 minutes early to complete the necessary paperwork.

I realize that your time is valuable and I will endeavour to be on time for your appointments. Please bear in mind that emergencies can arise which may lead to delays. If you are unable to keep an appointment, please cancel this timeously so that I may help other patients. Please bring all your particulars, e.g. Identity, medical aid membership number and be sure to provide us with current x-rays (if any), medical reports and a list of all medications that you may be taking.

FEES AND PAYMENT TERMS:

The quoted clinical fees are **NOT in accordance with those that will be refunded by your Medical Aid (The rate published by health care funders like Discovery Health, Momentum, Medscheme, Denis, etc, previously known as the NHRPL)**. My fees are subject to recommendations made from time to time by the South African Dental Association (SADA) and are determined by an inflation-based increase from the tariff list of the Health Professions Council of South Africa (last published in 2006!)

You are personally responsible for payment of your account, even if you are a member of a medical aid, and then make the appropriate claim from your Medical Aid. **The bill for your first visit is payable in full on the day of consultation by credit card or in cash.**

A typical consultation for a simple problem would be as follows:

Code 8501	Consultation	R 1090.00
Code 8109	Infection control measures	R 110.00
TOTAL		<u>R 1200.00</u>

If your problem is complex requiring additional records, or where a detailed, written treatment plan and cost estimate is required, then an example of the costs would be:

Code 8507	Comprehensive consultation with a written treatment plan	R 2000.00
Code 8109	Infection control measures	R 110.00
Code 8115	Panoramic X-ray - digital	R 1080.00
Code 8117	Study Models	R 450.00
Code 8099	Laboratory fees (Estimate only)	<u>R 520.00</u>
TOTAL		<u>R 4160.00</u>

Investigations for dental implants usually necessitate a 3D digital cone beam scan (x-ray) to determine bone volumes in the implant recipient sites. This new technology allows more accurate diagnoses and treatment planning, and is recommended for all implant cases. A typical calculation for implant treatment would be:

Code 8501	Consultation	R 1090.00
Code 8109	Infection control measures	R 110.00
Code 8197	3D Cone beam scan	<u>R 2200.00</u>
TOTAL		<u>R 3400.00</u>

A written treatment plan and cost estimate will be forwarded to you by mail when this is required. For complex treatment plans a second appointment will be scheduled to discuss your treatment plan with you. At this discussion appointment and you will be given an opportunity to ask any relevant questions and voice any concerns you have regarding your treatment. **Should you accept the proposed treatment plan, then the cost of the comprehensive consultation with a written treatment plan (Code 8507: R2000.00) will be deducted from the treatment cost.**

2. CROSS-INFECTION CONTROL:

My staff and I take all the necessary precautions to protect you against the risk of cross-infection. To accomplish this, we use many disposable items to limit this risk. All instruments and hand pieces are sterilized in a Class B Vacuum Autoclave after chemical washing in a medical instrument washer to ensure your safety. You will notice a fee charged per visit against code 8109 "Infection control measures", and code 8110 "Provision of sterilized instrumentation" which allows us to purchase these items, ensure safe disposal of medical and contaminated waste, and to maintain the required standards of health and prevention of cross- infection.

3. DENTAL HYGIENE VISITS:

All patients should see a dental hygienist at least twice per year. If it has been a while since your last dental hygiene visit, or if you would like to make use of our in-house dental hygienist before your examination then please book this with Karen. A typical dental hygienist visit costs:

Code 8159	Scale and polish	R 660.00
Code 8109	Infection control measures	105.00
Code 8110	Provision of sterilised instruments	<u>R 105.00</u>
TOTAL		<u>R 870.00</u>

4. FOLLOW-UP:

You can choose to combine a dental hygiene visit with a follow-up appointment with me for a combined cost of only **R1500.00**, excluding x-rays.

Be assured of my sincere interest in your dental health.